



City of Seattle

Edward B. Murray, Mayor

Human Services Department

John Okamoto, Interim Director

MONTHLY REPORT

Prepared for: Councilmember Sally Clark, Chair
Housing Affordability, Human Services and Economic Resiliency Committee

Prepared by: John Okamoto, Interim Director

Department: Human Services Department (HSD)

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KEY DEPARTMENT UPDATES

Permanent Aging & Disabilities Director (ADS) Director Appointment: Maureen Linehan has been appointed permanent Director of the Aging and Disabilities Division (ADS). Ms. Linehan has been with HSD for 15 years, and has worked in the aging and disabilities field for many years.

Communications Manager Onboarding Early September: Katherine Bush-Jolly has accepted an offer to fill the Communications Manager position, and will start with HSD in early September.

Recruitment for Permanent Youth & Family Empowerment (YFE) Director Launched: The recruitment for a permanent Youth & Family Empowerment (YFE) Director launched this month with the goal of hiring a new leader by this fall. Sandra Woods-Pollard has agreed to stay on as Interim Division Director and assist with the transition of the new leader.

HSD held two information sessions for the recently released Request for Investment (RFI) processes: Food and Meals, and 2) Senior Centers. Over 70 representatives from community organizations attended the sessions. The session on Tuesday, August 5th was held at the Northgate Community Center and the session on Wednesday, August 6th was at the 2100 Building in Southeast Seattle. The sessions included a brief presentation from HSD staff about each of the investment areas, including HSD's Outcome Framework. Staff also responded to questions from prospective bidders. Written responses to questions from both of the workshops will be available on the HSD funding website next week. The deadline to submit additional questions is September 5, and the submission deadline for both investment processes is Monday, September 15th.

Request for Information and/or Public Records:

- HSD is part of a multi-departmental request regarding motor pool usage.
- HSD is part of a multi-departmental broad request FAS is coordinating a joint response.
- HSD received a request regarding Raja for Africa's contracts, funding amounts and audit findings.

YOUTH & FAMILY EMPOWERMENT

Teen Parent Program Participant Graduates Valedictorian: Keiandra has faced many life challenges at an early in her life. She was a pregnant teen while struggling with homelessness and having stability in her life. Keiandra participated in the teen parent program over the last three years. She held down a job, volunteered and was part of an internship. Keiandra took parenting classes, infant/child CPR and received lots of support through this program. Keiandra recently graduated from South Lake High School as their 2014 Valedictorian and will pursue her Bachelors of Science Professional Pilot's degree while continuing to be a role model for her young son. Keiandra is happy to be able to participate in the Teen Parent Program and is thankful for the program.

Summer Food Service Program Comes to a Successful End: Final numbers are still coming in but based on meals prepared, more meals have been served this year than in the past several years and 115 sites participated. This year 90% of the Summer Food Service staff consisted of monitors, drivers and staff that had worked in the program before, which contributed to the increased volume of meals due to their commitment and familiarity with the program.

In mid-August, this summer also saw the achievement of United Way's county-wide, two-summer goal of serving the One Millionth Meal, served by Super Bowl Champion and Seahawk Quarterback Russell Wilson with the help of Mayor Ed Murray and United Way's CEO Jon Fine. The Kick-Off Event in late-June also heralded some notable VIP speakers including Deputy Mayor Hyeok Kim, Congressman Jim McDermott, USDA Administrator Jesus Mendoza, United Way representative Lauren McGowan and, another Super Bowl Champion for the Seattle Seahawks, Bruce Irvin. SFSP Coordinator Javier Pulido MC'd the event with Radio Disney providing the entertainment, activities and crafts. Local television stations KOMO, KIRO and KCPQ covered the event.

Meeting William H. Bentley: HSD staff joined other key funders of the Youth & Young Adult Homelessness Initiative in a meeting with William H. Bentley, Associate Commissioner of the Family and Youth Services Bureau from the U.S. Department of Health & Human Services. The discussion centered on our regional response to ending/reducing youth and young adult homelessness. Mr. Bentley indicated he is committed to providing direction for better integration of the Youth & Young Adult homeless work with other federal systems such as HUD, and he is exploring the potential for HHS support of a national prevalence study by Chapin Hall at the University of Chicago. This study will be most useful to our collective national and regional effort to inform the scope and focus to ending and/or reducing homelessness amongst youth and young adults.

COMMUNITY SUPPORT & ASSISTANCE DIVISION

Bianca's Place Shelter: HSD staff worked with staff from Family Housing Connection (FHC) and Mary's Place to implement the "external fill" policy at the Bianca's Place Shelter. This policy is used when there are no other appropriate families on the FHC placement list for a shelter/housing resource. Currently, all families on the FHC placement roster have been offered shelter at Bianca's Place. This includes roughly 130 referrals with only 25% taking the shelter resource. This policy asks Mary's Place to fill program beds outside of FHC's placement list. If/when beds are filled outside of the FHC placement list it is required that Bianca's Place staff make a referral back to FHC to ensure the family is on the housing placement list. Once Bianca's Place is at capacity, FHC will again manage the wait list and placement referrals. The hope is that using this temporary external fill policy will allow Bianca's Place to fill up and will then be a program that works within the coordinated entry and assessment system administered by FHC.

Barton Family: At the direction of the Mayor's Office, HSD staff conducted a home visit with the Barton Family on Friday August 1st. The Barton's are a family who have had their home foreclosed, were evicted by the King County Sherriff's Office, and are currently trespassing back in the home they were evicted from. HSD staff went to the Barton's home to make sure the Barton family was aware of services available to them, and to make sure they knew how to access those

services. Mr. Barton is a Veteran. HSD staff has coordinated with a Veterans Affairs Hospital Social Worker to also conduct a home visit and ensure that the Barton family knew what resources they could access there.

HMIS Data Standards: HUD has issued new HMIS data standards in May 2014 for implementation in all HMIS systems by October 1, 2014. Safe Harbors is reviewing the list of data standards and plans to brief the Safe Harbors Steering Committee (on 8/21) and CEH Funders (on 9/8) based upon funder staff input on impacts of data collected to existing Homeless Investment contracts.

Operation Nightwatch and SHARE/WHEEL looking for new shelter site: Operation Nightwatch contacted HSD for assistance in locating space in which to relocate their overnight emergency shelter, currently located in Belltown and housing 80 men each night. Their landlord wishes to reclaim the shelter space for their own programming. HSD staff, working in concert with FAS, will be taking Operation Nightwatch and their contractor, Compass Housing Alliance, on a tour of a potential building located at 606 12th Ave South. United Way and King County have also been working to find options for the Operation Nightwatch shelter. An ad hoc working group from all of these organizations, including HSD staff, also met to review progress on various leads.

Women's Winter Shelter (WHEEL): Plymouth construction is on schedule for completion in January. SHARE is looking at four possible options during construction:

- Sacred Heart School – there's a new school moving in this fall and there's a meeting with the parent council tonight to discuss co-habitation
- Sacred Heart Family Shelter – Basement area – this area was used by Noel House during their move however it is currently used for storage and the church may have other uses for it
- King County Administration Building - where the King County 2 Winter shelter has been
- The Frye Hotel – they may be willing to allow use on a time-limited basis

Scofflaw Meeting with Councilmember O'Brien: CSA staff participated in a multi-departmental meeting with Councilmember Mike O'Brien to discuss the work related to vehicular residents and the proposed changes to the scofflaw program. Parking Enforcement and the Municipal Court have played a key role in helping people living in their vehicles not be further pushed into poverty due to their parking indiscretions. In this week's discussion, it was determined that the changes to Scofflaw would not have an impact on vehicular residents and that on-vehicle notices combined with outreach and access to safe parking places will be a benefit to Seattle residents living in their cars.

LEAD Expansion Contract/Investment Meeting: HSD staff met with the Public Defenders Association and Evergreen Treatment Services to talk about their contract for the project LEAD, and their projected underspend this year. It appears that the underspend will not be as large as originally projected. The Defenders Association has been using private grant funds for the first four months of 2014 while contract negotiations with the City of Seattle were being ironed out. The Public Defenders Association continued to tap into these private grant funds during May and June while setting up staffing and data collection for the expanded work within their HSD contract. The Public Defenders Association is now using the City of Seattle funding and projects that they will be able to spend down most of the \$830,000 in their contract. The Public Defenders Association is sending HSD a revised budget and communication that details how funds have been used this year, and how the project to use these funds in 2015. This information is due to HSD by Wednesday, September 3rd.

City Council Lunch and Learn: At the request of Councilmember Sally Clark, HSD staff will be presenting an update on the City of Seattle's new (2014) investments related to ending family homelessness. This presentation will be held at a Lunch and Learn hosted by Councilmember and CHASHER Committee Chair Sally Clark on Tuesday, September 9th. These programs are Bianca's Place, Late Night Expansion, and both the Diversion and Rapid Rehousing Pilots.

Landlord Engagement Event: HSD staff is teaming with the Committee to End Homelessness in King County (CEHKC) to plan an event aimed at recruiting more private market landlords to rent apartments to homeless and formerly homeless

residents in the City of Seattle. CEHKC is partnering with Zillow and the WA State Rental Housing Association to host this event, likely to be held in fall 2014. CEHKC would like to have the Governing Board members participate in the event and the communication. Next meeting is on Tuesday, September 2nd.

AGING & DISABILITY SERVICES DIVISION

Lake City Seniors: On Monday, August 11, ADS staff attended the Lake City Community Center meal program to ask seniors about their needs, understand how to obtain information, and their biggest concerns. These seniors are concerned about affordable housing options, transportation, affordable nutritious meals and safety. The meal program in Lake City is open one day per week but seniors would like it to be open more days. Through funds from Aging and Disability Services, Senior Services subcontracts with the Hunger Intervention Program to run the Lake City meal program.

Get Care: ADS met with state representatives on 7/30/2014 to continue planning the implementation of the state's Community Living Connection data system (GetCare). Next steps include devising a plan to interface data warehouse data information with the GetCare system by Nov 30. The state expects ADS to pay for the interface work which is a point of contention for the City.

Ongoing Regionalism Discussions: At their August 21st meeting, ADS Sponsor representatives from City of Seattle, United Way and King County agreed to participate in a retreat later this year. The purpose will be to discuss: roles, responsibilities and composition of sponsors; and the role of aging services within the context of the human services, behavioral health, and healthcare continuums. Sponsor liaisons will work with ADS staff to develop recommendations for the retreat agenda. Doreen Booth, staff at Sound Cities Association (SCA) has been coordinating with ADS King County Sponsor liaison, Linda Wells, to nominate an SCA member to the ADS Advisory Council. Doreen anticipates a call for nominations will be moved forward in the next month to identify a candidate for a 2015 appointment.

Aging Your Way Community Connections Conference: This week, Senior Services released a video about their [Aging Your Way Community Connections Conference](#), held June 26th, 2014. In addition to a visual overview of participants and activities, HSD/Aging and Disability Services planner Irene Stewart is featured in a 45-second testimonial ([click here](#) to view).

Coordination with SDOT: HSD recently participated in a meeting convened by SDOT to discussion opportunities for coordination between the two departments. HSD was able to provide an overview of the department's nutrition transportation, volunteer transportation and mobility management services and contracts, as well as ADS Advisory Council advocacy, planning and coordination via the [King County Mobility Coalition](#) and [PSRC Special Needs Transportation Committee](#). Two upcoming projects—a Seattle Design Festival workshop on [Community Mobility & Universal Design](#) and SeaMar clinic travel training project currently in development – were also highlighted. In the future, staff may collaborate on [Be Super Safe, Way To Go](#), bike programs, and travel education.

Age Wave Candidates Forums: The [Seattle-King County Advisory Council on Aging and Disability Services](#) has scheduled two legislative candidate forums in September—both entitled “The Age Wave: A Candidates Forum on Washington’s Aging Readiness.” The [Friday, September 19 forum](#) at Tukwila Community Center will feature candidates from the 11th, 33rd, 37th and 47th districts. On [Monday, September 29](#), at North Bellevue Community Center, candidates from the 1st, 41st, 45th and 48th districts will speak. Both events are free and open to the public, but registration is required (www.surveymonkey.com/s/agewave). Co-sponsors include AARP, City of Seattle, King County, United Way, Washington Association of Area Agencies on Aging, and Washington State Senior Citizens’ Lobby. In addition, the Bellevue Network on Aging and Kirkland Senior Council are co-sponsoring the September 29 forum. Using the same theme, the ADS Advisory Council also produced a flyer ([Preparing for the Age Wave](#)) for use in talking with suburban cities and county officials about opportunities for local government to partner with Aging and Disability Services.

Meeting with Representative Tina Orwall: Kaylene Moon, Mary Anderson and HSD staff met with Representative Tina Orwall from the 33rd District on Monday, August 25, 2014. Representative Orwall is passionate about social services, veterans, homelessness, mental health (including PTSD) and housing. We talked about preparing for the Agewave when over 25% of the population will be over 60 years of age and the importance of preparing communities for the challenges ahead. The group stressed the importance of innovative programs to save funding such as family caregiving, options for private funding of long term care, the need for qualified APS workers to handle exploitation cases and guardianship for vulnerable adults. She asked us to provide more information on Guardianship models from other states and Long Term Care financing models from other states.

Outreach and Community Engagement: HSD staff attended the Rainer Community Festival event on Saturday, August 16th to provide information on ADS and aging services. She staffed a resource table which included information on ADS programs, including PEARLS, Family Caregiver Support, Fall Prevention, and Case Management services. She also distributed a community engagement survey to help inform planning for the Area Plan on Aging and for upcoming HSD/ADS investment processes for Family Caregiver Support Programs and Access and Information Services.

Mayor's Council on African American Elders: The Mayor's Council on African American Elders (MCAAE) will be meeting with Councilmember Burgess on Friday, August 29th to discuss the priorities identified to better serve African American elders. MCAAE members will be meeting with additional City Council members through mid-September, and will be scheduling meetings with County Council members as well to discuss these concerns. Priorities identified by MCAAE include:

1. Changing the Face of Homelessness in Seattle. Although 7% of Seattle seniors are African American, 32% of Seattle's homeless age 50+ are African American.
2. Reaching the Homebound and Socially Isolated through the African American Elders program.
3. Funding to return the Kinship Center to the Central Area Senior Center.

ADS Advisory Council Advocacy: The ADS Advisory Council has secured legislative appointments are scheduled with Speaker Frank Chopp on September 2nd and Senator David Frockt on October 6th. Additionally, the ADS Advisory Council has a legislative forum scheduled for Friday, September 19th at the Tukwila Community Center and Monday, September 29th in Bellevue.